**Kaelynn K Lopez**

kaelynnklopez@gmail.com  (609) 569-4309  Ventnor City, NJ

**WORK EXPERIENCE**

**Amazon January 2022 – July 2022**

*Area Manager Penns Grove, NJ*

* Amazon is the world’s largest online retailer and a prominent cloud service provider.
* Responsible for leading a team of 50-150 hourly associates in a fast-paced production warehouse environment.
  + Developed, motivated, coached, and built a strong rapport with my direct reports.
  + Recognized by senior leadership & amongst peers as the most engaging manager of the month.
* Created multiple process improvements to improve daily operations while upholding Amazons safety standards.
* Directed the Pick Department team to fulfill customer satisfaction & business needs.
  + First shift to successfully run 100% to Operation Plan in Pick and >100% for entire Outbound Dept.
* Co-head of Glamazon, one of Amazon’s affinity groups.
  + Organized events to support the LGBT community and foster an inclusive & welcoming environment.

**Vic’s and Anthony’s Steakhouse May 2017 – November 2017**

*Busser Atlantic City, NJ*

* V&A Steakhouse is one of America’s top ten steakhouses that provides elegant and intimate fine dining.
* Responsible for providing a clean and pleasant dining experience, with the highest attention to detail.
* Working closely together with staff to provide excellent customer service.
  + Discuss ways to improve customer satisfaction and the plan of action for that day.
  + Constantly communicating during service and what the customer needs.
* Adapting to a highly ambiguous work environment that is constantly changing.
  + Making quick decisions for any issues that may arise to make sure the customer has a great experience.
* Maintain a sanitary working environment.

**EDUCATION**

**Stockton University May 2020**

*BS, Computer Science Galloway, NJ*

* **Relevant Coursework:**
  + Knowledge Discovery and Data Mining (Fall 2019)
    - Implemented data mining concepts and techniques.
  + Database Systems (Spring 2019)
    - Designed and managed databases using SQL.
  + Artificial Intelligence (Spring 2019)
    - Applied algorithms and techniques for artificial intelligence applications.
  + Calculus III (Spring 2019)
    - Enhanced problem solving and logic skills.
  + Data Structures & Algorithms II (Fall 2018)
    - Knowledge of computer algorithms & data structures.
* CARE Community Service Award
* Dean’s List; Fall 2015, Spring 2018

**SKILLS & INTERESTS**

* **Skills:** Java, Python, SQL, PHP, HTML, CSS
* **Interests:** Powerlifting; triathlons; fishing; cosplay; building keyboards; photography
* **Portfolio website:** [**kaelynnklopez.github.io**](https://kaelynnklopez.github.io/)